

The Client Assistance Program

can send you information
on the following topics:

(Please check
all appropriate items)

- ☐ Application
- ☐ Eligibility
- ☐ Diagnostic/Evaluation
- ☐ Implementation/Development
of Employment Plan
- ☐ Informed Choice
- ☐ Training and Education
- ☐ Rights/Responsibilities
- ☐ Job placement
- ☐ Independent Living Services
- ☐ Appeal/Fair Hearing
- ☐ ADA & Job Accommodations
- ☐ Assistive Technology

Name:

Street Address or Post Office Box:

City, State, Zip Code:

Area Code & Phone Number:

E-mail:



State of Connecticut
Office of Protection and Advocacy
for Persons with Disabilities
**Client Assistance
Program**

60 B Weston Street
Hartford, CT 06120-1550

Telephone Numbers:
1-800-842-7303 (Voice/TDD)
(860)-297-4300 (Voice)
(860) 297-4380 (TTY)

E-mail Address:

OPA-Information@po.state.ct.us

Internet Site:

WWW.CT.GOV/OPAPD

This information is available
in alternate format
upon request.

Client Assistance Program

State of Connecticut
Office of Protection
and Advocacy for
Persons with
Disabilities

60 B Weston Street
Hartford, CT 06120

DA's Client Assistance Program

**What is
CAP?**

The Client Assistance Program (CAP) is an independent advocacy program funded by the Rehabilitation Services Administration located at the Office of Protection and Advocacy for Persons with Disabilities. It is established as an oversight program to facilitate the delivery of vocational rehabilitation services. Our services are completely confidential. We cannot contact your vocational service providers on your behalf without your written permission.

**Who Can
CAP Help?**

CAP provides clients and client applicants with assistance in obtaining services from:

Department of Social

Services

Bureau of

Rehabilitation Services (BRS)

Board of Education and

Services

for the Blind (BESB)

Vocational Rehabilitation

Department

We can provide guidance in accessing services from an Independent Living Center (ILC).

**How Can
CAP Help?**

- Explain how the rehabilitation system works, what it can and can't do for you.
- Explain your rights and responsibilities.
- Advocate or mediate on your behalf if you encounter problems in the system.
- Increase communication between you and your counselor to develop a more effective partnership.
- Consult and provide advice on available appeal options. CAP may provide legal representation.
- Provide information on your employment rights under the Americans with Disabilities Act (ADA).
- Assist you in your relationship with projects, programs and facilities providing rehabilitation services.